



Sept. 8, 2003

Dear FedEx Custom Critical Customer:

Please accept this letter as notification that FedEx Custom Critical has prepared a Hazardous Materials Security Plan, as required by 49 CFR Part 172 (and Department of Transportation HM 232) pertaining to driver hazardous materials endorsements (the "HazMat Security Plan").

The HazMat Security Plan, along with continuing security awareness training throughout our entire organization, will be in effect on Sept. 25, 2003.

Inquiries regarding this notification may be directed to Pat Golkiewicz at 234.310.4033 or Kellie Toth at 234.310.4087.

Sincerely,

A handwritten signature in black ink, appearing to read "Virginia Albanese".

Virginia Albanese  
Vice President of Service